



PROCURRI CORPORATION LIMITED

FY2020 RESULTS BRIEFING

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Please refer to Procurri Corporation Limited's Financial Results for the Full Year Ended 31 December 2020 available at www.sgx.com.

AGENDA

01

Business
Update







Link to corporate video:

https://www.youtube.com/watch?v=WctkH5zfRCY





BUSINESS

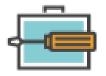


FY2020 FINANCIAL PERFORMANCE

- Revenue growth despite pandemic, increasing 5.5% YoY to \$\$233.5 million
- Gross Profit declined by 17.1% YoY to S\$64.8 million mainly due to the increase in stock obsolescence allowance in the Lifecycle Business and low-margin IT Distribution deals
- Other Income rose by S\$5.0 million to S\$6.1 million as a result of the recognition of loans forgiven under the US Paycheck Protection Program among other government programs
- Operating Expenses decreased by 11.5% YoY to S\$64.0 million as the drop in administrative expenses offset the increase in selling expenses
- Balance sheet remains robust with \$11.6 million net cash position as of 31 December 2020







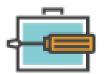




CHANGES IN FINANCIAL REPORTING

- Stock obsolescence has been reclassified as Cost of Sales, resulting in lower gross profit
- Reclassification of sales employee salaries from administrative expenses to selling expenses.
- General decline of the net realizable value of inventories owing to the Covid-19 situation and we are trying to move inventories to conserve cash.









COVID-19 IMPACT

Increase in awareness and demand for greener IT solutions

The pandemic has thrown key environmental issues back into the spotlight, triggering corporations to push for greener solutions.

Greater need for digital services

With traditional brick-and-mortar business activities slowing, many businesses are shifting services online. These include grocery sellers, restaurants, financial service providers, consumer electronics retailers, fashion retailers, and more.

Prevailing Digital Health Solutions

Healthcare providers have put out all stops from the use of Alenabled chatbots, utilizing virtual care options, to CRM systems to ease the Covid-19 burden on healthcare systems during the pandemic

To bolster enterprise operations for resilient businesses during these bizarre times, key verticals from banking, healthcare to manufacturing are witnessing a surge in demand for cloud-based solutions

INDUSTRY OVERVIEW

Situation

The Covid-19 plague has impacted our business as buyers delay their decisions but it also opens up a myriad of opportunities to Procurri in an accelerated fashion.

Data Shift

To scale efficiently for the growing post-Covid opportunities, Procurri is shifting towards a data-driven operational model by adopting global platforms like Salesforce for the Maintenance business and Morse for the ITAD and Hardware Sales business

More Demand Drivers

- High growth in cloud services fuels demand for equipment and services during the transition period
- Stepped up cloud adoption will propel demand for asset disposal, maintenance works and newer equipment

Solution

As an independent provider of IT equipment and solutions, Procurri capitalises on the growing demand by:

- Acting as a market maker for middle lifecycle equipment
- Extending multi-brand offerings for previous generation equipment and services
- Offering customised solutions and services for unique channel demands
- Offering integrated IT solutions and services at a cost-friendly package
- Pivoting as a trusted partner in an otherwise unregulated market
- ✓ Leveraging on a **global** distribution and services network



ACCELERATING CLOUD OPPORTUNITY

 Unprecedented coronavirus-induced lockdowns forced corporations to embark on the largest work-from-home experiment, sending a temporary surge in demand for second-hand hardware equipment globally.



 Increased pace of the pivot to the cloud as traditional retailers come online to sell amid the pandemic



 Growing need for businesses to search for affordable hardware and software to keep systems stable for the shift to the cloud



 These will inevitably increase demand for recycled hardware, IT maintenance, and IT Asset disposition services.



STRATEGIC ADVANTAGE

- Established IT hardware resale service to support the global IT supply chain with affordable and quality data centre equipment ranging from Cisco networking, HPE enterprise servers to IBM storage during this trying times as businesses across the globe grapple with the new normal.
- Strengthened delivery capabilities in Rockland Congruity LLC to boost our in-house third-party maintenance capacities and increase our competitiveness in the third-party maintenance industry worldwide.
- Clinched a broad, promising, and deep partnership with Ingram Micro to further fortify our ITAD capabilities and extend our reach in the global ITAD market.









STRATEGIC INITIATIVES & GOALS

- Restructure global operations to function on data-centric platforms like Salesforce and Morse. The former is for the Maintenance business while the latter is for ITAD and Hardware Resale businesses.
- Develop, crystalise, and enhance the Group's three intertwined businesses - IT hardware resale, third-party maintenance, and IT asset disposition - to become the first robust, structured, and data-driven global platform to deliver end-to-end solutions as corporations worldwide pivot to the cloud.
- Acquiring customers at the lowest acquisition cost through hardware resale and moving up the value chain with more valuable business solutions through our complete solution package.











DATA-DRIVEN BUSINESS MODEL

To expand in a sustainable way, we have to strengthen our internal operating systems to make data-driven decisions

Salesforce

With the use of Salesforce's platform, we are able to prioritize troubleshooting queries and have our engineers solve the bigger issues first, thereby improving our service quality for our growing maintenance business

Morse

Utilising the Morse system, we will have access and greater visibility to the data for our ITAD and refurbished hardware businesses. This will enable us to fine tune our operations and scale accordingly in the most cost-efficient manner

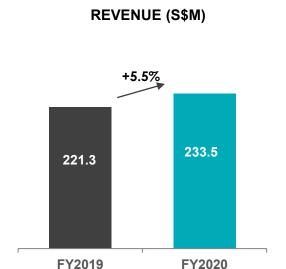
Gearing up to set the foundations for efficient operating systems to be ready to take up more businesses in the post-coronavirus market environment



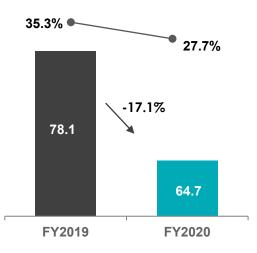
FINANCIAL HIGHLIGHTS



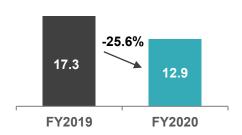
FY2020 FINANCIAL SNAPSHOT



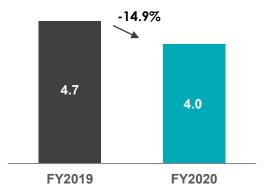




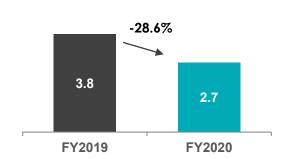
EBITDA (S\$M)



PROFIT BEFORE TAX (S\$M)



NET PROFIT (S\$M)

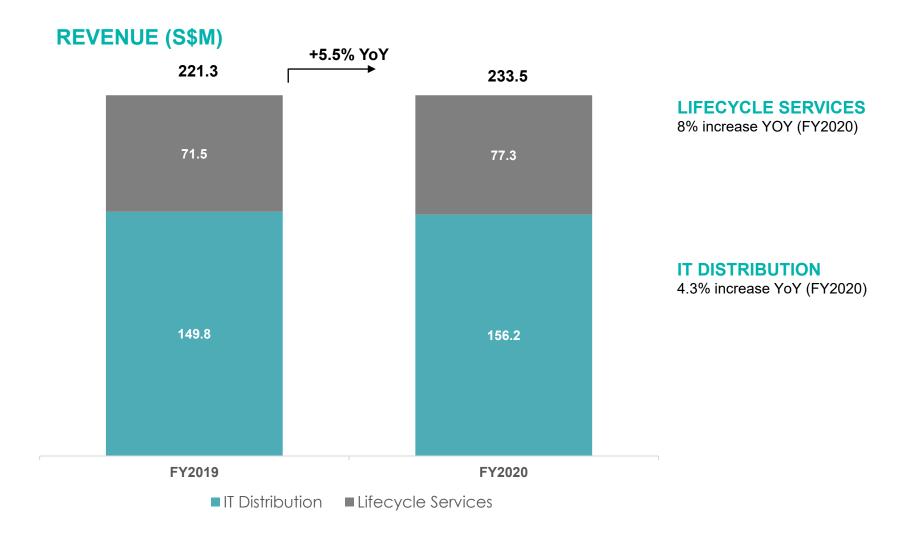




Lifecycle Services accounted for 54.7% of the total gross profit

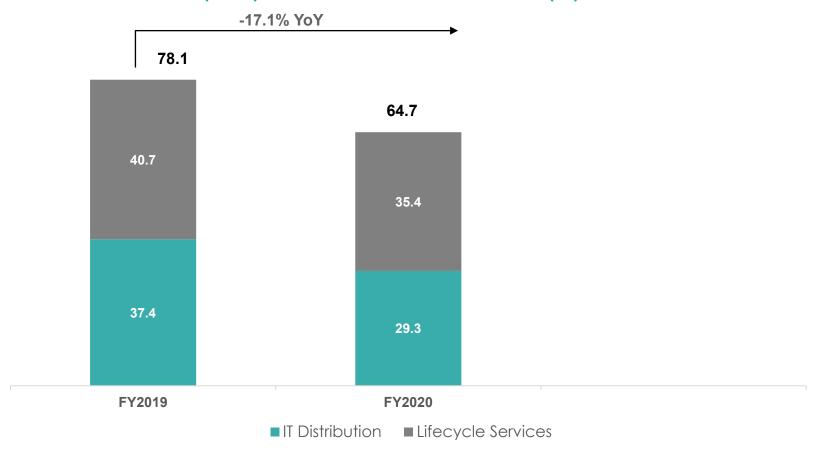
Due to the increase in stock obsolescence allowance, gross profit and EBITDA fell

REVENUE OVERVIEW



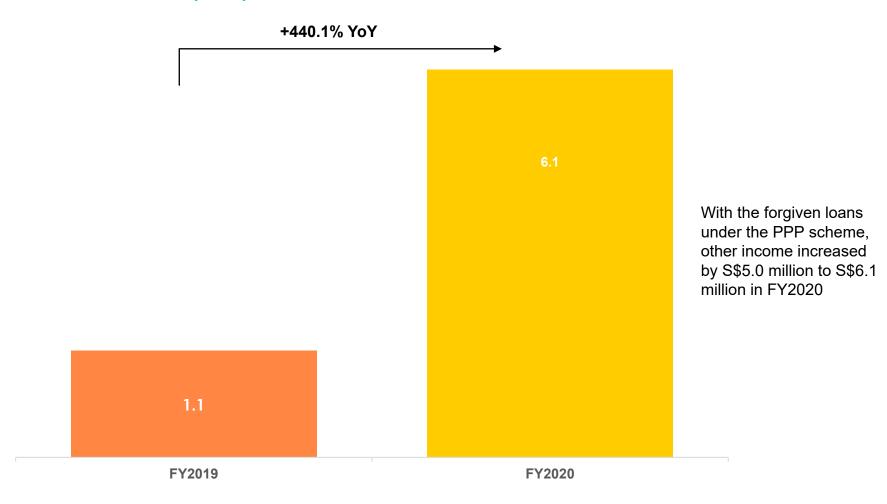
GROSS PROFIT OVERVIEW

GROSS PROFIT (S\$M) & GROSS PROFIT MARGIN (%)



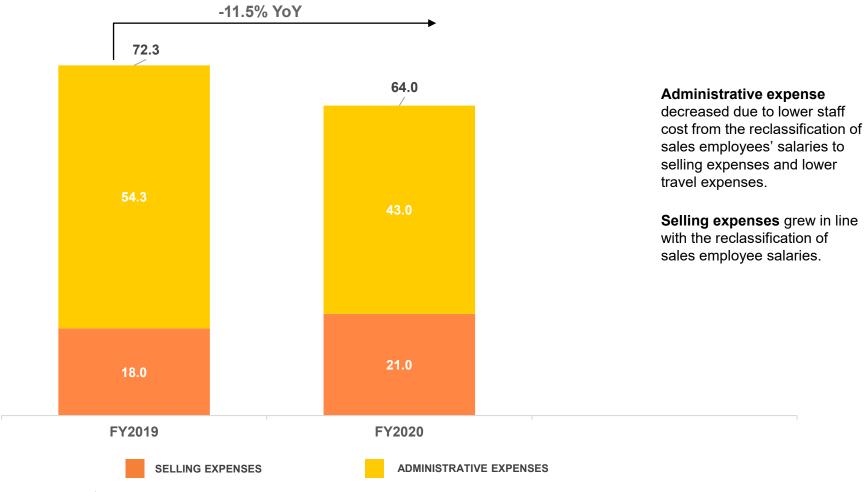
OTHER INCOME OVERVIEW

OTHER INCOME (S\$M)



OPERATING EXPENSES

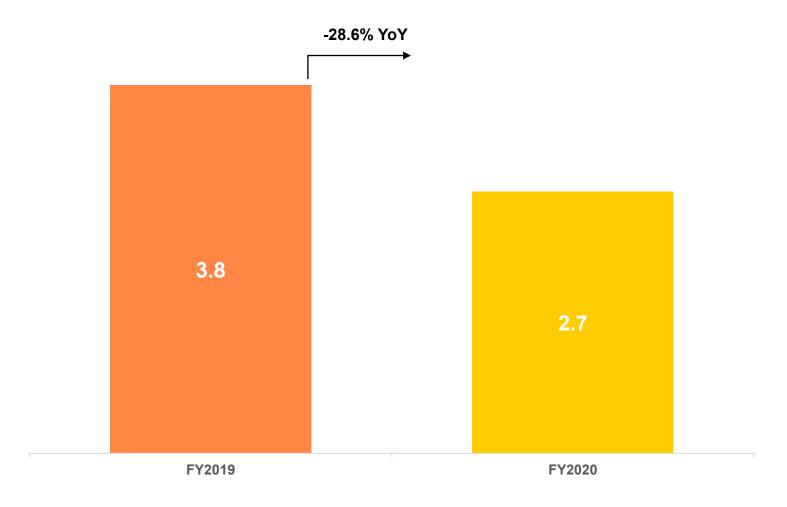
OPERATING EXPENSES¹ (S\$M)



¹Operating expenses comprise Selling expenses and Administrative expenses

NET PROFIT AFTER TAX OVERVIEW

NET PROFIT AFTER TAX (S\$M)



FY2020

BALANCE SHEET HIGHLIGHTS

S\$'000	AS AT 31 DEC 2020	AS AT 31 DEC 2019				
Current Assets	102,600	108,575				
Inventories	26,035	26,354				
Trade and other receivables	34,564	51,214				
Cash and bank balances	32,700	17,132				
Other current Assets	9,301	13,875				
Non-current Assets	27,186	41,339				
Intangible assets	12,528	13,687				
Plant and equipment	2,957	13,005				
Other Non-current assets	11,701	14,647				
Current Liabilities	63,735	87,359				
Trade and other payables	27,206	46,680				
Deferred income	16,267	25,386				
Loans and borrowings	16,278	11,302				
Other current liabilities	3,984	3,991				
Non-current Liabilities	13,548	15,855				
Shareholders' Equity	52,503	46,700				
Total Equity and Liabilities	129,786	149,914				
KEY RATIOS	31 DEC 2020	31 DEC 2019				
Debt-to-equity ratio	Net cash	Net cash				
Current ratio	1.61	1.24				
NTA per share (cents)*	13.61	11.60				
NAV per share (cents)*	17.88	16.40				

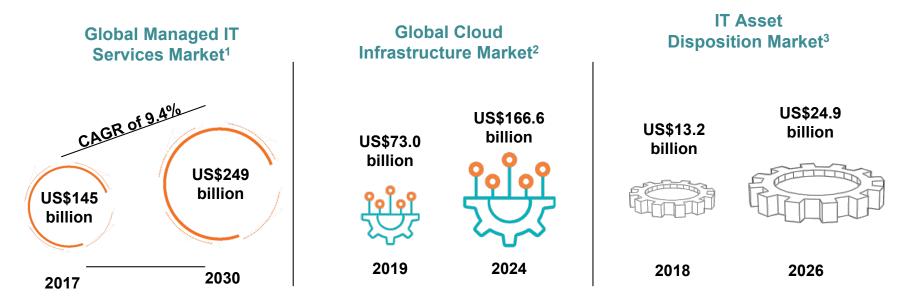


GROUP OUTLOOK & STRATEGIES



IT LANDSCAPE

Amidst a proliferation of mobile devices, e-commerce, fintech and Internet of Things, cloud adoption has grown rapidly. Cloud infrastructure investment on the whole continues to rise and also an increasing importance of IT service management and ITAD.



- 1. Global IT Managed Services Market Report: Global Opportunity with Market Forecast, 2017-2030 Goldstein Research
- 2. Cloud Infrastructure Market by Service Type, Global Forecast to 2024 MarketsandMarkets
- 3. Global IT Asset Disposition (ITAD) Market Size and Forecast t- Verified Market Research

ADDRESSABLE MARKET

The markets the Group serve are highly fragmented with the top 4 companies, including Procurri, each holding less than 2 percent market share

LIFECYCLE SERVICES



Independent Maintenance>
Services

Global Spending on IT Maintenance US\$41.9 billion in 2020*

Global Independent IT Maintenance *US\$4.4 billion* in 2020*



IT Asset Disposition ("ITAD") & Data Centre Services

••••••

Global Demand for ITAD Services *US\$22.2 billion* in 2026**

IT DISTRIBUTION



Hardware Resale

....>

Global Spending on Data Centre Equipment US\$228.0 billion in 2021*

Global Hardware Resale Market *US\$34.8 billion* in 2020*

^{*}Forecast according to Gartner

^{**}Forecast according to Acumen Research and Consulting

EMERGING TRENDS



Increasing acceptance of the secondary IT market with more OEMs endorsing the sale of certified refurbished or excess equipment



Emphasis on use of certified genuine replacement parts to prevent equipment failure and data centre downtime



Strong shift towards open server architecture with a preference for **vendor-agnostic service providers**



Increased importance of return on investment and impact of depreciation from IT infrastructure, driving the shift from **capex to opex models**



Cloud migration fuelling demand for third-party maintenance services for IT hardware during the transition to the cloud and driving the need for data sanitisation and hardware disposal services as legacy IT assets are rendered obsolete by cloud computing.



Industry consolidation caused by change in traditional intermediary roles of OEMs, value-added resellers and system integrators



Shift in industry dynamics where only players with operation size and geographical reach can compete effectively to capture a meaningful market share

STRATEGY COMPLETE

EXPANDING MARKETS AND ENLARGING CUSTOMER BASE

Tap on newly-acquired

capabilities to strengthen

Procurri's brand name, suite of services and

enlarge customer base,

while exploring potential

acquisition opportunities

earnings-accretive

Forge strategic partnerships with OEMs and capitalise on authorized partner statuses to expand the Group's product lines and unlock cross-selling

opportunities

CEMENTING

THE GROUP'S

CREDIBILITY

GROWING HIGHER-MARGIN LIFECYCLE SERVICES SEGMENT

Leverage the "as-a-service" trend and ramp up Lifecycle Services business to provide greater income predictability and sustainable earnings

IMPROVING INTERNAL EFFICIENCIES & HARNESSING ECONOMIES OF SCALE

Continue rigorous cost control efforts and harness economies of scale from the improved centralized purchasing processes











Appendix



OUR STORY

Headquartered in Singapore, Procurri is a leading global independent provider of Lifecycle Services and Data centre Equipment that was listed on SGX-ST Mainboard on 20 July 2016

Vision

To unlock opportunities in the IT industry by changing the way the world buys technology through a shared platform

Mission

To be the global aggregator of IT services and enterprise hardware to our channels, offering a converged network that combines technology, finance and logistics domains





First player in a highly fragmented market to be publicly listed

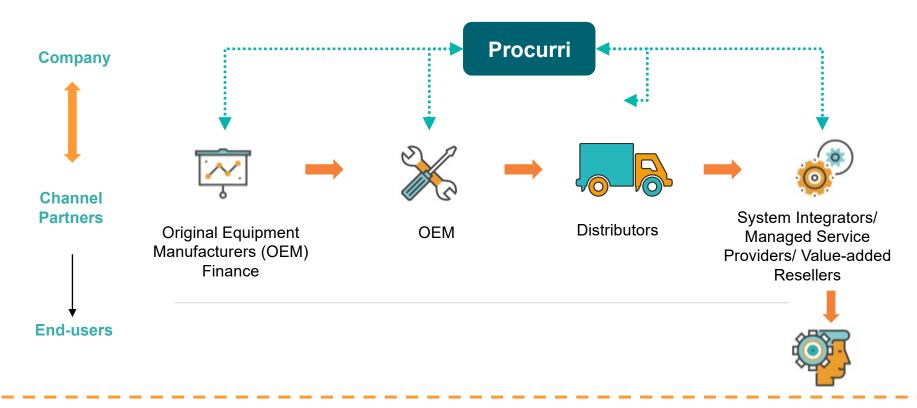


Coverage in more than **100 countries**



Over 400 employees

OUR ECOSYSTEM





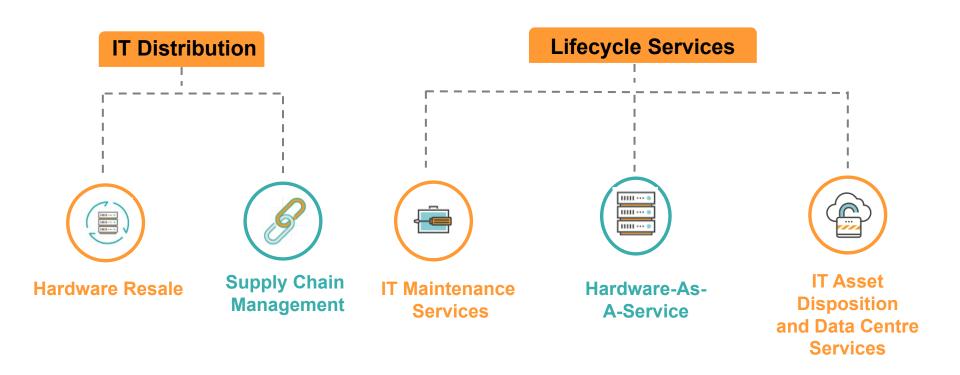
Channel Partners

We are both a **supplier and customer** for channel partners – we purchase partners' IT equipment, remarket them, and offer a range of services



We are the only global player who is channel-dedicated.

OUR BUSINESS STRUCTURE





OUR CHANNEL PARTNERS

Procurri's partnership network spans across all levels of the IT supply chain to include **OEMs**, resellers, managed serviced providers, and global outsourcers among others



IBM Silver Business Partner

(Procurri Singapore Pte. Ltd. & Procurri Europe Limited)



HPE Replacement Parts Business Partner

(the United Kingdom & United States)



Blancco ITAD Partner – Gold Level

(Asia-Pacific Region)



Lenovo Data Center Partner – Gold Level

(Procurri Singapore Pte. Ltd.)



Oracle PartnerNetwork – Gold Level Partner

(Procurri Singapore Pte. Ltd.)



Silver Partner

NetApp Silver Partner

(Procurri Europe Limited)



Juniper Certified Pre-owned Business Partner

(United States)



Certified Pre-owned Business Partner

(United States)

300

Over 300 customers across all levels of the IT supply chain

50%

Approx. 50% of CRN500 resellers are Procurri' customers

Diversified

No individual customer accounts for more than 5% of revenue or gross profit

HARDWARE RESALE

The entire value chain of procuring and remarketing IT hardware and equipment





ASSESSMENT









VERIFICATION







of-lease



Quality and value

check







Pre-owned and new resale equipment

large firms' three-year-

cycle, unused factory

sealed equipment

Equipment are either: From surplus after upgrading work, end-

- Remarketed
- · Harvested for usable parts to support maintenance
- Sent to third party for recycling

Recovery, Tag, inventorise refurbishment. & pack data deletion

Global reselling opportunities

Extensive reach across 100+ touchpoints globally, ensuring quick delivery within 7 days*

Customers can **sell** or **consign** their hardware through Procurri's asset trade-in and buy-back programme

equipment,

HARDWARE PRODUCT LINE

		DELL		HP		IBM		Oracle Sun		CISCO		NetApp		EMC
Servers	•	PowerEdge rack Blade, Tower	•	ProDLliant ML//SL Blade BL	•	WintelxSeries (Lenovo) Power iSeries & pSeries	•	Sunfire/ Sunray Sparc/ Ultra Enterprise Netra/ T series Blades M series	:	B series C series				
Storage	•	PowerVault MD Series (DAS, NAS, SAS) Equallogic Compellent	•	StorageWorks MSA range EVA range		FAStT range DS range	•	StorEdge STK series			•	DMSK series FAST series V-series	•	CX – Clariion FC series VNX Celerra
NAS	•	PowerVault NX Series	•	1000 series 1500 series 2000 series B & DL	•	519x N series appliance								
TAPE	•	drives PowerVault ML & TL	•	drives StorageWorks	•	All single drives 3xxx range 4xxx range TS series libraries	•	All single drives L series SL series StorEdge range						
Networking equipment	•	PowerConnect	•	ProCurve FC Switches HP/Brocade MDS/Cisco	•	17xx series 2xxx series 3xxx series 5xxx series 8xxx series			•	Switching product Routing product Security product Wireless produc	s s			

INDEPENDENT MAINTENANCE SERVICES

Multi-brand maintenance provision for new, out-of-warranty, and end-of-life IT equipment

✓ One Touch Point

A single point of contact for customers' set of multi-brand hardware equipment, removing the need to sign maintenance contracts with different OEMs for each component

- ✓ Customisable SLAs

 Solutions with simple price plan tailored to customers' specific requirements
- ✓ Increase Cost Savings

 Perfect for end-of-life/EOSL

 hardware with savings up to

 65% vs OFM



Leverages on **parts** from the Group's Hardware Resale and ITAD unit



Certified team of engineers trained to maintain a wide range of multi-brand equipment



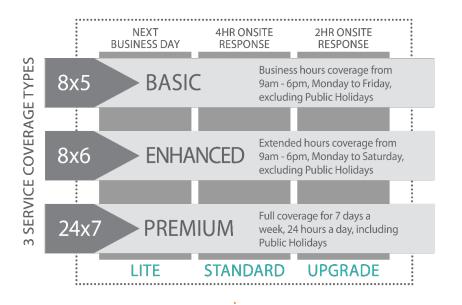
Our operations, methodologies and processes are governed by industry standards, exemplified by our ISO 9001 Quality

Management* certification



24x7 global helpdesk

MAINTENANCE SERVICE LINES



- Parts-only Support
 Parts replacement for usage based on the given equipment model
- B Labour-only Support
 Onsite FE support based on the given equipment model
- © Full Support
 End-to-end FE and parts replacement
 support based on the given equipment
 model

AMERICAS

- Canada
- Costa Rica
- Mexico (Country Office)
- Puerto Rico
- United States (Country Office)

MIDDLE EAST

- Saudi Arabia
- United Arab Emirates

EUROPE

- Austria
- Belgium
- Croatia
- Czech
 Republic
- Denmark
- Finland
- France
- Germany
- GermanGreece
- Hungary
- IrelandItaly
- d (Co

- Latvia
- Netherlands
- Norway
- Poland
- Portugal
- Spain
- Sweden
- Switzerland
- Turkey
- United Kingdom

(Country Office)

ASIA-PACIFIC

- Australia
- Bangladesh
- Brunei
- China (Country Office)
- · Hong Kong
- India (Country Office)
- Indonesia
- Japan
- Office)

- Malaysia (Country Office)
- Myanmar
- · New Zealand
- Philippines
- Singapore (Global HQ)
- South Korea
- Sri Lanka
- Taiwan
- Thailand
- Vietnam

ITAD AND DATA CENTRE SERVICES

When an equipment is sent to the ITAD unit, it will be stringently assessed for value and quality, with the next course of action either/including:

✓ Data Destruction

Execute and certify deletion of critical enterprise data

√ Value Recovery

Refurbish IT equipment to extract greater recovery value and prolong lifespan

√ Remarketing

Refurbish IT equipment or components through Procurri's hardware resale unit, or harvest components to support its maintenance services

✓ Recycling

Assist customers on recycling options following certified deletion



We offer thorough and secure data disposal and data sanitisation services (US DoD 5220.22-M (3 and 7 pass)), and provide reports upon completion



Our high quality and environmental standards are affirmed by international organisations, such as the ISO 14001 Environment Management System* certification

ITAD AND DATA CENTRE SERVICES



Certified, approved & recommended by 18 governing bodies globally

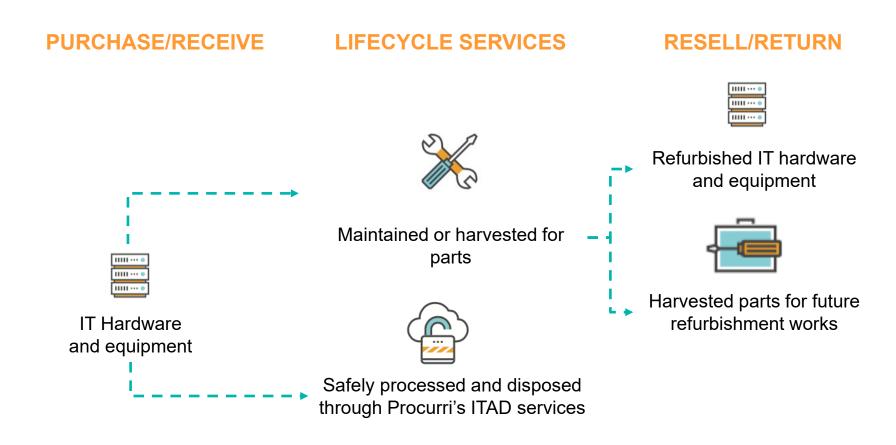
100% tamper-proof audit trail

100% compliant with regulatory standards

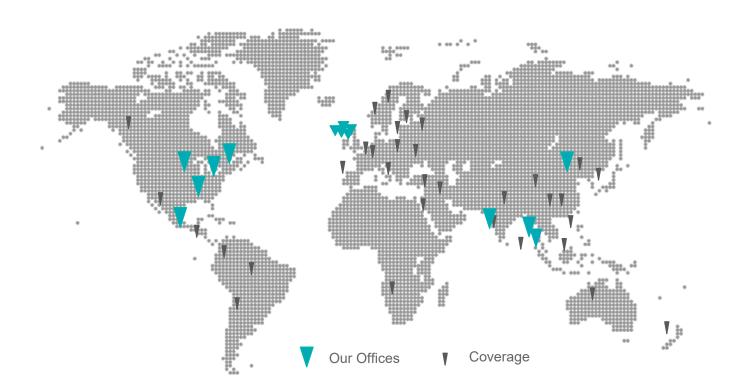
Secure erasure for enterprise storage equipment and consumer devices like PCs, laptops, phones & tablets

SYNERGISTIC BUSINESS UNITS

Procurri's comprehensive range of IT equipment and services reap synergies across the subsegments, with the units feeding and plugging components and expertise from and onto each other



GLOBAL REACH



Global Coverage of

>100

Countries;

6

Regional Hubs in Singapore, U.S, and U.K.

21

regional offices across Americas, APAC & EMEA







*includes our partners' warehouses, which are stocked with our parts & equipment to serve our maintenance customers globally



THANK YOU

INVESTOR RELATIONS

Romil Singh / Robin Moh Financial PR +65 6438 2990 romil@financialpr.com.sg /robin@financialpr.com.sg

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THE PROCURRI PROMISE

INTEGRITY, INNOVATION, EXPERTISE & EXCELLENCE



Listed on the Main Board of the Singapore Exchange Securities Trading Limited on 20 July 2016, Procurri is an independent provider of IT lifecycle services and data centre equipment, such as servers, storage and networking products.

The Group's platform acts as a global aggregator for businesses to purchase, dispose and manage the lifecycle of enterprise hardware, including related services such as maintenance, leasing and rental, in over 100 countries through its global network of 14 offices and extensive partner locations.